

769 Medical Center Ct Chula Vista, CA 91911 o: (619)591-9001 WWW.SBPMG.COM

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Introduction

Please read this agreement in its entirety before accessing www.sbpmg.com, portal.sbpmg.com or support.sbpmg.com. If you opt to use any of our websites, their features, tools and accounts, you agree to be bound by the terms and conditions specified below.

We update our Terms of Use periodically without notifying you of changes; please reference and review this document frequently to be aware of any updates. We also add, modify or remove features from all our websites at any time. Therefore, each time you access any of our websites, you are acknowledging that you accept the terms of use in their current form.

We are highly committed to protecting the privacy of our visitors and patients' information. Please read our Privacy Statement for more information.

Disclaimers

If you have a life- or limb-threatening emergency, dial 911 immediately. Our websites are used for online communications. We provide some material for educational and information purposes only, but it is not meant to be used in lieu of medical, nursing or specialist care or to be taken as a diagnosis.

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While our engineers use preventive measures to safeguard our websites and the content we provide, we cannot guarantee that any file downloaded from our websites in free of viruses or adware. It is your responsibility to have measures in place on your computer, mobile devise or internet-capable devise to protect them from files that may cause harm to software or hardware.



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We provide hyperlinks to other websites, portals and articles of interest as a valueadded to your browsing experience. However, we neither own nor operate sites other than the specified above. We do not take responsibility for the content of those websites or the validity of the information they provide.

User Accounts and security

In order to obtain certain services, you will be required to register for an account. You will be required to generate a password and provide your email address for proper authorization into the services and scheduling sections. Credentials are unique to each patient, staff member, physician or engineer. You are responsible for safeguarding your password including:

- Creating a password that is difficult to guess, avoiding names or words that easily identify you such as your pet's name, sport team or hobbies.
- Keeping your password secret and only using it for your account.

You must be at least 18 years old to register for an account. We do not knowingly allow children under 18 years of age to create an account.

You may cancel your account at any time by calling our office at 619.591.9001 or emailing us at <u>office@sbpmg.net</u>.

Online Conduct

South Bay Primary Medical Group does not tolerate abusive, illegal, fraudulent or inappropriate use of its websites. We reserve the right to remove the account of any person found to be engaging in behavior that violates any part of this agreement.

You agree not to use any of the features of our websites for any purpose that is unlawful or prohibited by this agreement. You are personally responsible for the material that you send and for adhering to rules of conduct on any section in any of our sites



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Please refer to our Privacy Statement to learn more about our policies, rights and responsibilities regarding the collection and use of personal information.

We do not send unsolicited email messages to any of our visitors, whether they have an account or are visiting the main website and its articles.

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| Patient's Signature | Date |
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